



CONTRACT RENTALS TERMS

Terms Due at signing :

METHODS OF PAYMENT

We accept major credit cards (Visa, MasterCard and American Express). A 50% deposit is due at the time of rental reservation. 25% of this deposit is non-refundable. Payment in full is due no later than 14 days prior to event date. We are unable to accept cash, personal or business checks. Any changes can be made at any time with additional cost.

ORDER CANCELLATION

The client may cancel the order up to 15 business days before the event date with a \$30.00 processing fee + 25% of the initial deposit non-refundable.

Cancellation with less than 14 days remaining to event date, the initial deposit is non-refundable and \$50.00 processing fee.

LOST, DAMAGED & REPLACEMENT COST

All rental product must be returned in the same quantity and condition that the renter received them in (no tears, rips, stains or holes). Full replacement cost will apply to any products that ALEXIEVENTS deems unsuitable or missing upon return the order. Lost, damage and replacement cost will be charged, x5 the price of rental per item.

Replacement cost will be the responsibility of the client. The Client will also be billed for any excessive cleaning or repair that is needed upon return of the rental items.

Replacement cost will be charged to client's credit card ending #xxxx exp 00/00.

LATE RETURN FEES

The order must be postmarked the next business day after the event with UPS or FEDEX (tracking number) and received in our office no later than the specified date on the agreement.

A 15% late return fee of the total rental order will be charged, to Client's credit card ending #xxxx exp 00/00, each day that the Client's rental is late.

SET-UP / DISMANTLE

If ALEXIEVENTS do the set-up and/or the dismantle, the client presence is not required to sign for delivery/pickup. Additional charges may apply depending on the order.

Any rental items not set-up by ALEXIEVENTS, are the responsibility of the Client. The Client is liable for replacement costs and late return fees for any items, lost/damage/late return by a third party.

SHIPPING / PICK UP

ALEXIEVENTS can ship the rentals directly to the facility where the event will take place. Final shipping is based on weight and the destination (nationwide or international). We will ship with UPS services. ALEXIEVENTS makes every effort to fill the order accurately, however, the Client is responsible for counting and inspecting the order after having received it and file any discrepancies in less than 8h (with pictures as a valid proof)

If the Client does not contact us within 8hours after the order is received, ALEXIEVENTS has the right to assume that the order was correct and will not allow for the client to file discrepancies, dispute or refund, at a later time.

REFUND

Any changes may affect the total cost of the event. ALEXIEVENTS will refund Client for excess charges only when the following takes place:

- 1) After all final changes have been made to the order, preferably 15 days prior to the event.
- 2) After the final payment has been received.
- 3) The final invoice reflects a credit due to client's changes to the items.

If a refund has been approved, ALEXIEVENTS will submit it within 45 days. ALEXIEVENTS is not liable for any costs incurred if the Client chooses to make arrangements with another vendor or Third party.

NO REFUND will be given for lost/damaged/ replacement cost or late return fees, for any reason.

NO REFUND for items that have been used.

NO REFUND for unused items shipping costs

NO REFUND are given due to inclement or hazardous weather conditions

All quotations are valid for 72hours from the date of proposal.

RETURN OF RENTAL ITEMS

The Client is responsible for boxing up the order for return shipment and contact UPS for a pickup at additional fee. ALEXIEVENTS will not reimburse client for providing boxes of their own to return the order.

Late return fees will apply if the order is not shipped the next business day after the event or received at the specified date on the agreement.

ALEXIEVENTS is not liable for any arrangements made between the Client and a Third party. The Client is responsible for any late or replacement fees.

DISCLAIMER OF WARRANTIES

ALEXIEVENTS disclaims all warranties in connection with the equipment, express or implied as to any matter whatsoever, including without limitation description, quality, design, performance, specifications, condition, merchant ability, and fitness for any particular purpose, except as expressly set forth in this contract.

ALEXIEVENTS, further disclaims any liability for loss, damage or injury to lessee or third parties as a result of any defects, latent or otherwise, in the equipment whether arising from ALEXIEVENTS, negligence or application of the laws or strict liability.

The item (s) covered in the agreement have been rented by the Client "as is" & "with all faults", and client acknowledges that no warranties or merchantability or fitness for any particular purpose are to be implied in this transaction. Since we are a rental company, there will be scuff marks of some items. If the item become unsafe or in disrepair during the term of the agreement, the Client agrees to discontinue use and notify immediately ALEXIEVENTS and our team will attempt to replace the item with similar product within reasonable time if it is available.

ALEXIEVENTS will not be held responsible for any colors and fabrics that not match properly.

ATTORNEY FEES

In the event either party files any legal action or suit to compel the performance of any provision of the agreement, or to seek an interpretation of any agreement terms, the prevailing party shall be entitled, in addition to costs, to reasonable attorney fees as determined by a court of competent jurisdiction.

INDEMNITY

The Client shall indemnify ALEXIEVENTS, against and hold ALEXIEVENTS, harmless against any and all claims, actions, suits, proceedings, costs, expenses, damages and liabilities, including reasonable attorney's fees and costs, arising out of, connected with, or resulting from the agreement and/or the Client's use of the rental items. Including without limitation the manufacturer, selection, delivery, possession, use, operation, injury or return of the rental items.

MISCELLANEOUS PROVISIONS DAMAGES

ALEXIEVENTS is not responsible for any incidental or consequential damages caused by delays beyond ALEXIEVENTS, control and no refunds will be given due to but not limited to delivery delays or errors made by UPS/Fedex or other delivery service.

No modification of the agreement between ALEXIEVENTS and the Client, shall be effective unless in writing and signed by both parties and witnessed.

ALEXIEVENTS is not responsible for acts of God

The terms of the agreement between Client and ALEXIEVENTS, remain valid and in effect for all changes (i.e. addition, deletion, or any changes to the order)